FRANCESTOWN COMMUNITY POWER PLAN



FRANCESTOWN SELECT BOARD APPROVAL GRANTED

FEBRUARY ____, 2024

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I. OVERVIEW OF FRANCESTOWN COMMUNITY POWER

Francestown Community Power ("FCP") is a program authorized under RSA 53:E to provide electricity supply service for the Town's residents, businesses, and other types of customers. Providing electricity supply involves being responsible for procuring electric generation (supply) to match customer loads (consumption) in real time, except when the grid goes down. FCP will only launch if it is able to initially offer a residential base rate that is lower than the Eversource default rate. Thereafter, the program will:

- Serve as the default electricity supplier for all customers on a default "opt-out" basis;
- Offer innovative services and generation rates to customers on an "opt-in" or "opt-up" basis (such as higher percentage renewable premium products, time-varying rates and, once the technical issues facing all community power projects are resolved, Net Energy Metering generation credits for customers with solar photovoltaics);
- Operate on a competitive basis, in that customers may choose to switch between Francestown Community Power, service provided by Competitive Electric Power Suppliers, and utility- provided default service; and
- Be self-funded through revenues generated by participating customers; the Town will not use taxes to cover program expenses.

Eversource will continue to own and operate the distribution grid and be responsible for delivering power to all customers within the Town. Customers will continue to be charged for utility delivery services at rates set by the Public Utilities Commission.

The Select Board will make a final determination, with support as needed from the Francestown CPC, to contract with power suppliers and service providers necessary to implement and operate the program, and shall provide oversight for the program thereafter.

Customer Notification and Enrollment Process

Prior to the launch of FCP, all eligible customers will be mailed notifications and provided the opportunity to "opt-out" or "opt-in" to the program, depending on whether they currently are on default service provided by Eversource ("opt-out") or take service from a Competitive Electric Power Supplier ("opt-in"):

- Customers already served by Competitive Electric Power Suppliers will be notified and may request to "opt-in" to the program; and
- Customers currently on default energy service provided by Eversource will be notified, provided the opportunity to decline participation ("opt-out"), and thereafter transferred to FCP if they do not opt-out.

The Committee intends to recommend that NEM (Net Metering) customers opt out of the program until such time as Eversource can resolve the issues which currently prevent it from providing the data which FCP and other community power organizations require in order to offer NEM service to customers in the Town. That said, the Committee will be happy to work with NEM customers who want an individual review of their Net Metering records to evaluate their best course of action.

Notifications to customers on utility-provided default service will: include the initial fixed rate for the program's default service compared with the Eversource's default rate, be mailed to customers at least 30 days in advance of program launch and provide instructions for customers to decline participation (for example, by return postcard, calling a phone number or using a web portal).

After the launch of Francestown Community Power, any new customers starting service within the Town will be given a similar opt-out notice and will be transferred onto default service provided by the program, unless they choose to take energy service from Eversource or a Competitive Electric Power Supplier.

All customers on Francestown Community Power default service will remain free to switch back to the Eversource or to take energy service from a Competitive Electric Power Supplier.

Purpose of this Community Power Plan

In July 2023, the Francestown Community Power Committee was created by the Select Board and charged with evaluating the prospects for bringing community power to Francestown, exploring the potential savings, meeting with potential contractors and suppliers, and preparing this Community Power Plan. This Plan lays out the Town's policy goals for Francestown Community Power, summarizes program governance and implementation processes, and commits Francestown Community Power to comply with applicable statutes and regulations in terms per RSA 53-E. These include:

- Providing universal access, reliability, and equitable treatment to all classes of customers, subject to any differences arising from varying opportunities, tariffs, and arrangements between different electric distribution utilities in their respective franchise territories; and
- Meeting, at a minimum, the basic environmental and service standards established by the PUC and other agencies established under those laws and rules concerning the provision of Community Power.

This Plan does not commit Francestown to any defined course of action, including actually launching Francestown Power, but sets forth the standards that will guide the Town's decision-making if the Select Board determines to launch at some point in the future. Whether or not the Select Board determines to launch Francestown Power, this Plan does not impose any financial commitment on the Town or its taxpayers.

The Select Board retains the power to contract for all required program services and electricity supplies, to set rates, and to pursue projects that offer the opportunity to benefit the Town, its residents and businesses.

Approval Process for Francestown Community Power

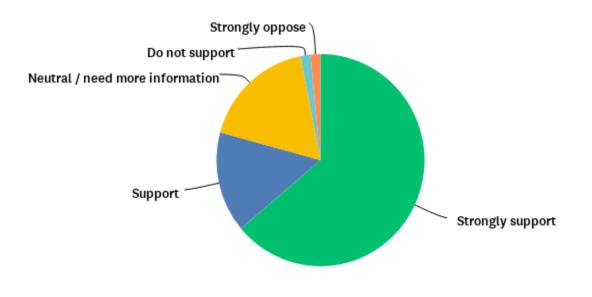
The Community Power Plan was developed by the Francestown CPC, with input from the public, as required under RSA 53-E. The CPC developed the survey to determine the views and priorities of the Town's residents. Residents were able to respond either electronically or on paper. A paper version of the survey was mailed to every residence in the Town and results were collected over a six-week period.

In the end, we received 130 responses from the roughly 600 dwelling units in the Town, representing a response rate of 22 percent. In talking with potential providers over the past few months, the CPC has learned that this response rate is at least 4x the response rate obtained in most other towns in New Hampshire. We believe this shows that our fellow Francestonians are aware of this program and engaged with its development.

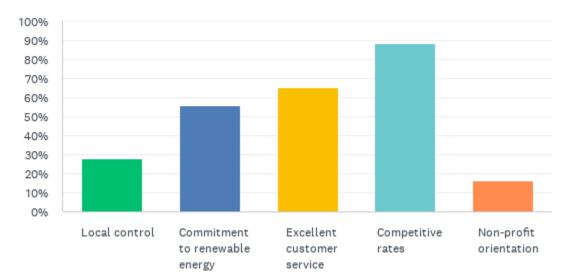
The survey asked 5 questions:

- How satisfied are you with your current electricity provider?
- Would you support a community-led initiative to secure better rates and more local control over our energy choices?
- What do you value most in an electricity provider?
- How would you like to stay informed about our community power exploration?
- Do you have any other suggestions or ideas related to our community's energy choices?

On the question of whether residents would support a community-led initiative, 64% said they would strongly support such an initiative while another 15% would support this effort. In other words, 79% of all respondents were supportive of the program. This can be seen in the following pie chart.



On the question of what is most important to residents in evaluating the value of community power, residents overwhelmingly (88%) placed competitive rates as their highest priority, followed by excellent customer service (65%) and a commitment to renewable energy (56%). (Residents were encouraged to identify more than one criterion and were asked to rank them in order of importance.) This can be seen in the following bar graph.



The CPC has used these answers to guide the development of this Plan. The overwhelming support for community power encouraged us to explore this option further. The emphasis on competitive rates is why this Plan provides that Francestown Power will not launch unless it can offer a rate that is lower than Eversource's default rate on launch, while also looking for excellent customer service and a demonstrated commitment to renewable energy.

The CPC then held three public meetings – not to be confused with the public hearings referenced below – and invited representatives of the Community Power Coalition of New Hampshire (CPCNH), Standard Power and Freedom Energy/Colonial Power to make presentations to the CPC regarding their offerings to communities such as ours and how they might stand out from their competitors. Each of these meetings were advertised and opened to the public. Members of the public were also invited to ask questions directly to the representatives of these providers. In all, twenty to thirty citizens attended these meetings in November and December 2023.

In addition, public hearings were held on **Feb**ruary 7, 2024 and February 21, 2024, as required by the statute.

The Select Board and the CPC have determined that this Community Power Plan satisfies applicable statutory requirements and is in the best, long-term interest of the Town and its residents, businesses, and other ratepayers.

The Select Board will submit this Plan for consideration by the voters at Town Meeting. Adoption of this Plan by the voters at Town Meeting, by majority approval of those present and voting, establishes Francestown Community Power as an approved aggregation plan with statutory authorities defined under RSA 53-E:3 (to be exercised with due oversight and local governance, as described herein), and authorizes the Select Board, with support from the CPC, to arrange and

contract for the necessary professional services and power supplies to launch Francestown Community Power if – and only if – the conditions set forth in this Plan are met.

Implementation Process for Francestown Community Power

This Plan provides the Select Board a choice of two options, on which it may or may not (at its election) seek further input from the CPC:

- Hire a commercial electricity broker/ consultant, and subsequently contract with a Competitive Electric Power Supplier (CEPS) to provide all the electricity and related services required to launch and operate Francestown Community Power; or
- Elect to participate in the non-profit Community Power Coalition of New Hampshire by executing the Joint Powers Agency and, perhaps, the Cost Sharing Agreement, authorizing CPCNH to provide electricity and related services required to launch and operate Francestown Community Power.

Whichever option the Select Board chooses to implement Francestown Community Power, the following four (4) things will remain constant:

- 1. Francestown Community Power will not initiate a contract for electricity supply unless and until it can offer a base rate below Eversource's default electric rates for residential customers (on rate schedule R) The program will not launch unless and until that condition is met.
- 2. Customer participation in Francestown Community Power will be voluntary, in that any consumer may choose to opt out of the program either before the launch of Francestown Power and after the electricity rates to be offered under the program have been announced or they may opt out after the launch, although that "opt out" may not become effective until the end of the then-current billing cycle (monthly in most if not all cases).
- 3. Eversource will continue to own, operate and maintain the distribution system (poles, wires, transformers, substations, etc.) and in most (if not all) cases, provide account and billing services to customers participating in the program.
- 4. All costs associated with operating the program will be incorporated into rates paid by Francestown Community Power customers and will not be passed on to taxpayers or customers who chose to opt-out of participating in the program.

Under the terms of New Hampshire's Community Power law (RSA 53-E):

- Community Power programs must be self-funded, with ongoing costs paid for using the revenues generated by participating customers.
- Municipalities are only allowed to incur incidental costs associated with implementing Community Power programs, such as the costs necessary to comply with the Community Power law, up to the time that the program starts to produce revenue from participating customers. Incidental costs should not include any costs that are more properly accounted for as capitalized or operating costs of the Francestown Community Power program, per RSA 53-E:5.

The implementation of Francestown Community Power will not require any upfront cost for the Town other than incidental expenses such as staff time, counsel review of agreements, and other expenses required to comply with the Community Power law before the program starts to generate revenue.

Decisions made by the Select Board regarding how to best implement and operate Francestown Community Power, including the approval of agreements with selected service providers, will be made at duly noticed public meetings.

Energy Risk Management & Financial Reserve Policies

Francestown Community Power's ability to maintain competitive rates, as market prices and Eversource default rates change over time, is a primary goal for the program. Competitive rates will significantly reduce the risk that customers opt-out of Francestown Community Power and allow the program to achieve our medium- to long-term goals.

Community Power Plan Submission to the Public Utility Commission

Francestown will submit this final Community Power Plan to the Public Utilities Commission for review and approval as per RSA 53-E:7, II.

II. Francestown Community Power Goals, Objectives, and Requirements

Francestown Community Power affords the Town the capacity and flexibility to realize and build on our policies pertaining to energy and infrastructure to the benefit of the Town as a whole and for the individual tax- and rate-payers, who reside and/or conduct business within the Town.

Our policy goals will need to be pursued through a combination of direct program activities and informed public advocacy at the Legislature and Public Utilities Commission. This will require enhanced coordination with other communities as well as advanced operational services, dedicated expertise, innovation, and sustained initiative carried out over a period of multiple years.

Simultaneously, maintaining competitive rates compared to Eversource's default service rates as market prices, energy technologies and policies change over time - will require nimble decision- making and the ability to evolve business operations in response to changing market conditions to actively manage risk, minimize costs and maximize the creation of customer value.

Francestown Community Power Objectives

To achieve our policy goals, Francestown Community Power will be guided by the following objectives, which reflect the feedback obtained through our community survey and from public participation in meetings and public hearings:

1. Competitive Rates. Francestown Community Power will aim to provide residential default rates that are lower than the default rate offered by Eversource, the legacy utility

company for the Town. In fact, Francestown Power will not launch if it cannot do so with a base rate that is lower than Eversource's then-current default rate.

- **2. Enhanced Customer Focus.** Francestown Community Power will provide customerfocused power supply that is accountable only to the residents of the Town.
- **3. Offer Expanded Renewable Options**. Francestown Community Power will offer optional products, such as supply options with higher and lower levels of renewable energy and time-varying rates that enable the intelligent use of customer energy technologies to reduce energy expenditures and carbon emissions on a voluntary basis.

Through adoption of these objectives, we aim to build a foundation for a more affordable, better and more sustainable energy supply for the Town, all of which are essential to our continued success as a vital, sustainable community and State.

Near-Term Operational Requirements

While many of the broader benefits of Francestown Community Power will be developed over time, the program's immediate objective is to offer a base rate that is lower than the Eversource default rate while offering expanded renewable energy choices for the community from the start. In the short-to-medium term, we hope that the issues that Eversource claims prevent it from sharing the data needed to enable Francestown Community Power to serve Net Metering Customers can be resolved so that we can offer a better solution to that critical part of our community.

Customer Rates and Products

The table below provides an illustration of the types of default service product and "opt up" options that may be available to our customers upon implementation. The specific mix of products will depend upon the provider chosen by the Select Board in accord with this Policy and the market conditions at the time of program launch. The specific options that will be made available at that time will be fully disclosed to the ratepayers in Francestown before launch.

PRODUCT	<u>CONTENT</u>	ELECTIONS
Basic	Minimum RPS Content (23.4%)	Default, opt-down/in, or N/A
Francestown Plus	33% Renewable or Carbon Free	Default, opt-up/in, or N/A
Francestown 50	50% Renewable or Carbon Free	Opt-up/in or N/ A
Francestown 100	100% Renewable or Carbon Free	Opt-up/in or N/ A

Renewable Portfolio Standard Requirements

New Hampshire's Renewable Portfolio Standard (RPS) requires all electricity suppliers to obtain RECs for four distinct "classes" of renewables, each distinguishing between different technologies and dependent upon the year that the generators came online.

For 2024, Eversource and other electricity suppliers are required to include 23.4% renewable energy in their energy supply. This minimum compliance requirement will increase incrementally to 25.2% by 2025 and remain fixed thereafter, absent an increase in the RPS.

Francestown Community Power will seek to procure voluntary renewables more than the RPS minimum requirements from "Class I." Additionally, the program could prioritize including as much renewable energy sourced from generating resources located in New Hampshire and New England as much as possible.

III. COMMUNITY POWER PLAN STATUTORY REQUIREMENTS

The following requirements for this Community Power Plan, in compliance with RSA 53-E:6, are addressed below:

- A Organizational structure of the program;
- B Methods of entering into and terminating agreements;
- C Operation and funding;
- D Rate setting, costs, and customer enrollment process;
- E Rights and responsibilities of program participants;
- F Net metering and group net metering policies;
- G Ensuring discounts for Electric Assistance Program participants; and,
- H Termination of program.

Organizational Structure of the Program

Upon approval of this plan, Francestown Community Power will be authorized to provide electricity and other related services to participating residents, businesses, and other customers in the Town. As noted above, however, FCP will not launch until or unless it can offer a base rate that is lower than Eversource's default rate.

The Select Board, with support from the CPC, will oversee the program and has overall governance authority. Decisions regarding Francestown Community Power, such as updating program goals, adoption of Energy Portfolio Risk Management, retail rates, and financial reserve policies to govern the program's power procurement and rate-setting decisions, may be made at duly noticed public meetings and with support from the CPC.

Additionally, the Select Board may direct the CPC to hold meetings for the purpose of providing community input and advisory support regarding the program.

Methods of Entering into and Terminating Agreements

This Community Power Plan authorizes the Select Board, with support from the Francestown CPC, to negotiate, enter into, modify, enforce, and terminate agreements as necessary for the

implementation and operation of Francestown Community Power.

Operation and Funding

The Town will contract with qualified vendors and credit-worthy suppliers to provide the services, credit support, and electricity required to launch and operate the program.

Services provided by third-party entities required to launch and operate the program may include portfolio risk management advisory services, wholesale Load Serving Entity (LSE) services, financial services, electronic data interchange (EDI) services with the utility, and customer notification, data management, billing, and relationship management (e.g., call center, website, etc.) services. Additional support services such as management and planning, budgeting and rate setting, local project development support, regulatory compliance, the establishment of reserves, and legislative and regulatory engagement services (on matters that could impact the program and participating customers) will also be addressed primarily, if not exclusively, through third-party providers.

Francestown Community Power program will contract with an electricity supplier who can provide "all-requirements" electricity supply for its customers, inclusive of all of the electrical energy, capacity, reserves, ancillary services, transmission services (to the extent not provided through Eversource), transmission and distribution losses, congestion management, and other such services or products necessary to provide firm power supply to participants and meet the requirements of New Hampshire's Renewable Portfolio Standard per RSA 362-F.

If a single supplier is relied upon to provide "all-requirements" electricity on behalf of Francestown Community Power, then (1) the supply contract will be executed or guaranteed by entities that possess a credit rating from a nationally-recognized credit rating agency that demonstrates their ability to perform their obligations under a supply contract; and (2) the supplier will be required to use proper standards of management and operations, maintain sufficient insurance, and meet appropriate performance requirements for the duration of the supply contract. Alternatively, if a portfolio of contracts with multiple entities is structured to diversify counterparty credit risk exposure, and actively managed to provide for all-requirements electricity on behalf of Francestown Community Power, then counterparty credit requirements and monitoring, hedging transaction authorities, residual ISO-NE market exposure limits, and reporting requirements will be carried out in accordance with Energy Portfolio Risk Management, Rates, and Financial Reserves policies that would be established prior to commencing procurement and implementing the program.

RSA 53-E does provide Community Power programs with authorities pertaining to meter ownership, meter reading, billing, and other related services. These authorities provide Francestown Community Power with the practical ability to help customers adopt and use innovative technologies (for example, building management systems, smart thermostats, backup battery storage systems, controllable electric vehicle chargers, etc.) in ways that save money, enhance grid resiliency, and decarbonize our power supply. The implementation of these authorities is expected to take some time, as it requires action by the Public Utilities Commission to adopt enabling rules and coordination with Eversource to adapt existing meter and billing system processes.

Rate Setting, Costs, Enrollment Process, and Options

Customers who choose not to participate in Francestown Community Power shall not be responsible for any costs associated with the program, apart from Town's incidental costs incurred prior to the point at which the program starts producing revenue from participating customers (for example, contract review by legal counsel, but not any operational or capitalized costs of the program).

Rate Setting and Costs

Francestown Community Power will only launch if it is able to offer residential base rates that are initially lower than the default rate offered by Eversource; thereafter, the program will strive to maintain competitive rates for all default or base rate customers on an overall annual basis, as well as customers who opt-in or opt-up to receive optional retail products, while working to achieve the program's goals (as set forth in this Community Power Plan and modified from time to time at the direction of the Francestown Select Board).

As required by law, the program will ensure the equitable treatment of all classes of customers, subject to any differences arising from varying opportunities, tariffs, and arrangements between different electric distribution utilities in their respective franchise territories.

In other words, customers will be treated the same based on their circumstances. For example, any customers that opt-in after being offered the opportunity to participate during the initial enrollment period may be offered rates that reflect how market prices have changed in the intervening period.

Changes to the program's default service rates shall be set and publicly noticed at least 30 days in advance of any rate change.

Should the Select Board, with support from the CPC, choose to select a non-profit supplier, the Francestown Community Power will also adopt Energy Risk Management and Financial Reserve policies to govern the program's power procurement and rate setting decisions. Rates will be set at a level such that revenues from participating customers are projected to meet or exceed the ongoing operating and capital cost of the program.

Enrollment Process and Options

Francestown Community Power intends to launch on an "opt-out" basis, providing an alternative default service rate to the utility provided default service rate. This format increases the number of customers, therefore improves buying power and revenue share opportunities when applicable. After approval of this Community Power Plan and before the launch of Francestown Community Power, all customers in the Town will be sent notifications regarding the program and offered the opportunity to opt out, opt in or opt up, as each person or business may decide.

 Customers currently on default service provided by Eversource will be sent "opt-out" notifications - describing the program, its implications for the Town, the rights and responsibilities of customers, and program rates and charges - with instructions on how to decline participation, and thereafter be transferred to Francestown Community Power if they do not opt-out of the program prior to launch.

- **Customers already served by Competitive Electric Power Suppliers** will receive "optin" notifications describing the program and may request to opt-in to the program.
- **Customers will also be given the option to "opt up",** i. e., to select a higher proportion of renewable energy than is included within the base rate, at the time of enrollment.

Given that currently Eversource continues to assert that it cannot provide necessary data on customer who are electricity generators to enable the program to offer Net Energy Metering (NEM) rates and terms, Francestown's Community Power program will initially recommend that NEM generators not enroll, as doing so could negatively impacting NEM customer billing and crediting procedures. The CPC will, however, offer to meet with NEM customers to review their records to determine if opting in makes sense taking into account the customer's particular circumstances.

Customers will be notified through a mailing, which will be posted not less than 30 days prior to the enrollment of any customers. All information will be repeated and posted at the Town's Community Power website. A public information meeting will be held within 15 days of the notification to answer program questions or provide clarification.

After launch and in accordance with any applicable rules and procedures established by the Public Utilities Commission, new customers will be provided with the default service rates of Eversource and Francestown Community Power and will be transferred onto Francestown Community Power's default service unless they choose (by opting out) to be served by Eversource or a Competitive Electric Power Supplier.

Customers who request to opt-in to the program may do so at their discretion subject to the terms specified by Francestown Community Power.

Residents, businesses, and other electricity customers may opt-out of participating in Francestown Community Power default service at any time, by submitting adequate notice in advance of the next regular meter reading/billing cycle by Eversource (in the same manner as if they were on utility-provided default service or as approved by the Public Utilities Commission).

Customers who choose to opt-in to an optional product (as an alternative to the default product) offered by Francestown Community Power may switch back to service from Eversource or a Competitive Electric Power Supplier subject to the terms and conditions of the optional product.

Rights and Responsibilities of Program Participants

All participants will have available to them the customer protection provisions of the law and regulations of New Hampshire, including the right to question billing and service quality practices.

Customers will be able to ask questions of and register complaints with the Town, Eversource and the Public Utilities Commission.

Francestown Community Power shall maintain the confidentiality of individual customer data in compliance with its obligations as a service provider under RSA 363:38 (privacy policies for individual customer data; duties and responsibilities of service providers) and other applicable statutes and Public Utilities Commission rules. Individual customer data includes information that singly or in combination can identify that specific customer including the individual customers'

name, service address, billing address, telephone number, account number, payment information, and electricity consumption data.

Such individual customer data will not be subject to public disclosure under RSA 91-A (access to governmental records and meetings). Suppliers and vendors for Francestown Community Power will be contractually required to maintain the confidentiality of individual customer data pursuant to RSA 363:38, V(b). The Town and Francestown Community Power shall adopt a Customer Data Protection Plan (DPP) prior to launch which identifies the reasonable security procedures and practices that will be employed to protect individual customer data from unauthorized access, use, destruction, modification, or disclosure. Any contractor given access to individual data of Francestown Community Power's customers shall be required to comply with data protection requirements at least as stringent as the DPP.

Aggregate or anonymized data that does not compromise confidentiality of individual customers may be released at the discretion of Francestown Community Power and as required by law or regulation.

Participants will continue to be responsible for paying their bills. Failure to do so may result in a customer being transferred from Francestown Community Power back to Eversource (the regulated distribution utility and provider of last resort) for default energy service, payment collections and utility shut offs under procedures subject to oversight by the Public Utilities Commission.

Net Metering and Group Net Metering Policies

As a result of the circumstances that have led Eversource to insist that it is unable to provide the data required for Francestown Community Power to pride NEM credits, this Plan recommends that residents who are Net-Metering generators opt-out of Francestown Community Power until such time as these issues are resolved. The CPC will nevertheless offer to meet with NEM customers on a one-by-one basis to review their particular circumstances and determine if community power might work for them. Such services will be provided as a courtesy only. The final decision regarding whether to opt out shall be the customer's and the customer's alone.

Currently, Net-Meter customer-generators are charged their full retail rate for electricity supplied by Eversource and receive credits for electricity they export to the grid based on Eversource's Net Energy Metering (NEM) tariffs. Customer-generators who opt-out of this Community Power Plan will continue to receive any non-supply related components (e.g., transmission and distribution credits) directly from Eversource, as specified under the terms of their applicable net energy metering tariff.

If Net-Metering becomes available, Francestown Community Power's exact terms, conditions, and rates for compensating and crediting different types of NEM customer generators in the Town will be set at duly noticed public meetings and fully disclosed to all prospective NEM customers through the program's enrollment notification process and thereafter.

Certain aspects of administering net energy metering would require coordination between Eversource and Francestown Community Power. The enabling services and strategies that Francestown Community Power *may* pursue, to benefit and encourage customers to adopt distributed generation, *may* include but are not limited to:

- Dual-billing customer-generators separately for supply services;
- Offering time-varying rates and alterative credit mechanisms to compensate customers for surplus generation;
- Streamlining the establishment of new Group Net Metering and Low-Moderate Income Solar Project groups;
- Facilitating interval meter and Renewable Energy Certificate (REC) meter installations for customer-generators; and
- Engaging at the Legislature and Public Utilities Commission to advocate for upgrades and reforms to metering and billing infrastructure and business processes to enable Net Energy Metering and other innovative services to benefit customer-generators.

Ensuring Discounts for Electric Assistance Program Participants

Income eligible households can qualify for discounts on their electric bills under the Electric Assistance Program. Francestown Community Power will support income eligible customers who enroll in the Electric Assistance Program to receive their discount

Electric Assistance Program discounts are funded by all ratepayers as part of the System Benefits Charge, which is charged to all customers and collected by the distribution utilities.

At present, the Public Utilities Commission and utilities only support provision of the discount to individual customers when the customer's electricity supply charges are billed through the distribution utility.

Francestown Community Power consequently plans to rely on Eversource to bill all customer accounts enrolled in the Electric Assistance Program. This represents no change in the provision or funding of this program.

This arrangement may be revisited if, at some point in future, the Public Utilities Commission enables Community Power programs to provide Electric Assistance Program customers with their discount directly.

Termination of the Community Power Program

There is no planned termination date for Francestown Community Power.

Francestown Community Power may be terminated by majority approval of the Select Board. If so terminated, Francestown Community Power would cease operations after satisfying any obligations contractually entered into prior to termination, and after meeting any advance notification period or other applicable requirements in statute or regulation, at which point participating customers would either be transferred to default service provided by Eversource or to a Competitive Electric Power Supplier of their choosing.

Francestown Community Power will provide as much advance notice as possible regarding the potential or planned termination of the program to participating customers, the Public Utilities Commission and Eversource.

Upon termination, the balance of any funds accrued in the program's accounts, if any, would be available for distribution or application as directed by the Select Board and in accordance with any applicable law and regulation

Attachment 1: Acronyms

Acronym Meaning

AC Alternating Current (electric current that reverses direction many times a second at regular intervals; the N. American standard for power supply is 60 Hertz)

ACP	Alternative Compliance Payment (under the NH Renewable Portfolio Standard)			
CEPS	Competitive Electric Power Suppliers			
CHP	Combined Heat and Power			
CIS	Customer Information System			
CPA	Community Power Aggregation (allows local governments to procure electricity on behalf of their residents, businesses, and municipal accounts)			
CPC	Community Power Committee			
CPP	Community Power Plan			
EDI	Electronic Data Interchange			
EDU	Electric Distribution Utility			
ICD	Individual Customer Date			
ISO-NE	Independent System Operator New England (the wholesale electricity market operator)			
KW	Kilowatt (a measure of electrical capacity, equivalent to 1,000 watts of power)			
kWh Kilowatt-hour (a measure of electrical energy, equivalent to using or producing 1,000 watts for 1 hour, and typically used to refer to customer generation or onsite usage)				
LSE	Load Serving Entity (entity registered with ISO-NE as a market participant, responsible for providing electric energy and related services to meet the demand of retail customers)			
MW	Megawatt (a measure of electrical capacity, equivalent to 1,000,000 watts of power)			
MWh	Megawatt-hour (a measure of electrical energy, equivalent to using or producing 1,000,000 watts for 1 hour, and typically used in reference to power plants or large aggregations of customers)			
NEM	Net Energy Metering (tariffs that provide compensation for customer-generators)			
NEPOOL	New England Power Pool Generation Information System {which issues and tracks RECs) GIS			
NHEC	New Hampshire Electric Co-Op (a member-owned electric distribution cooperative			

- NHPUC New Hampshire Public Utility Commission (which regulates NH's investor-owned electric distribution utilities: Eversource, Until and Liberty Utilities.
- PV Solar Photovoltaics
- REC Renewable Energy Credit (under the NH Renewable Portfolio Standard)
- RFP Request for Proposal
- RPS New Hampshire's Renewable Portfolio Standard (authorized under RSA 362-F)
- RSA Revised Statutes Annotated (refers to the codified state laws of New Hampshire)